



LEE MOZENA

Talking about culture can be awkward or uncomfortable. My goal is to make it easier. I founded Zena Consulting LLC, in 2008, to improve communications in multicultural USA. My research-based process starts with your values, goals, and organizational culture. I have offices in Seattle and Bellingham, but love to travel!

As a speaker, trainer, and facilitator, I use Interactive Design to engage adult learners, and rely on Adaptive Leadership theory to name elephants in the room. My career in persuasive communications has spanned private, public, and social sectors. Clients say I'm a trusted liaison, who welcomes divergent views, honor differences, and supports collaboration with a variety of stakeholders.

Expertise

- ◆ Cross-Cultural Communications
- ◆ Diversity and Inclusion Strategies
- ◆ Training and Facilitation

Target Audience

Leaders, managers, staff, or business owners who want to improve their confidence and skills in order to succeed in today's multicultural marketplace.

Speaking Experience

Seattle Metropolitan Chamber of Commerce
Seattle SCORE
John L. Scott Real Estate
Southwest King County Chamber of Commerce
Black Dot Seattle

See a full client list at: www.zenaconsulting.com

"Lee's presentation transformed some beliefs I had about people from different backgrounds. I feel more confident about working with new clients already."

Andrea Cryan, John L. Scott Real Estate

Benefits

- ◆ Leaders value my ability to introduce new or challenging ideas to a wide variety of stakeholders.
- ◆ Participants enjoy interactions that build self awareness and confidence in working with others.
- ◆ My role as a neutral party can invite conversations that support organizational change and progress.

Education

M.A. Sociology, The New School and B.A. Communications, Temple University

Certification

Training Specialist, University of Washington
Adaptive Community Leadership Program, Saybrook University
Facilitator of *Cultural Detective*, an online global communications tool
Facilitative, Interest-Based Mediation Training, Skagit County Dispute Resolution Center

WA State Office of Minority & Women's Business Enterprises- DBE, (Disadvantaged Business Enterprise)



Memberships

Consultant Allies- National Advisory Board and Northwest Regional Coordinator, Association of Women in Communications, and Seattle Evaluation Association

Contact Lee Mozena

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Reach More Diverse Markets to Grow